# C:\Users\Public\Pictures\Sample Pictures\CarsArrive.jpg

# CarsArrive Transaction Fee Chart

**Custom Transaction Fees**

* Fuel Card Purchase
* In Network $0.00
* Out of Network $2.00
* Monthly Card Fee (active/used cards only) $6.00
* Cash Advance w/Fuel $0.50
* Cash Advance only $2.00
* ATM $1.50
* Voice load $1.00
* Plus Checks $3.00 (per $1,000 increment)
* Customer ACH $0.00
* Return Check Fee $35.00
* Western Union Fee charged by WU (modified fee if driver uses F1 code,

See next page for WU pricing chart, no internal processing fee by WEX F1)

Processed 9am – 4:30pm CST

$30.00 after hours per transaction fee

* ElectroniChek $3.00; processed 8am – 4:30pm CST

$30.00 after hours per transaction fee

* Third Party Check $3.00; processed 8:30am – 4:30pm CST

$30.00 after hours per transaction fee

* Wire Fee(F1 Received) $15.00; processed 8am – 5pm CST

$30.00 after hours per transaction fee

(Wires are sent to WEX F1 by SunTrust bank, the cut off time a wire is sent to SunTrust bank depends on fleets bank federal reserve time. SunTrust processes wires received up to 6pm CST time.)

* Early Debit Form $0.00; fleet has to be setup for ACH



WEX Fleet One OTR Credit/Collections Department contact information:

Phone – 800.359.7587 option 4, option 1

Fax – 877.254.3583

WEX Fleet One Payment Processing Department contact information:

Email – CashApplications@fleetone.com

Fax – 877.357.7587

**Western Union Pricing:**

For Cash & Debit card

|  |  |
| --- | --- |
| $0 - $50 | $5.00 |
| $50.01 - $250 | $9.00 |
| $250.01 - $500 | $13.00 |
| $500.01 - $1,000 | $15.00 |
| $1,000.01 - $2,000 | $17.00 |
| $2000.01 + | $20.00 |

To successfully make a WESTERN UNION payment, please follow the instructions below:

1. Visit your closest Western Union Agent location (with over 44,000 locations, one is always nearby.

To find an Agent location:

* Visit westernunion.com
* Call 1-800-325-6000, press 2

1. Fill out the BLUE Payments form with:

* FLEETONE OTR or FLTRTN
* Reference your six digit account number

1. Pay your bill with cash or debit card only.
2. Receive a 10-digit MTCN tracking number on your receipt as proof of payment.



WEX Fleet One & Bank Holiday Schedule

* New Year's Day (Jan) Banks & Cash Apps are closed; all payments posted will be in

overdraft, wire payments will not be received until next

business day

* Martin Luther King Day (Jan) Cash Apps is open; Banks are closed, wire payments will not be

received until next business day

* Presidents Day (Feb) Cash Apps is open; Banks are closed, wire payments will not be

received until next business day

* Memorial Day (May) Banks & Cash Apps are closed; all payments posted will be in

overdraft, wire payments will not be received until next

business day

* Independence Day (Jul) Banks & Cash Apps are closed; all payments posted will be in

overdraft, wire payments will not be received until next

business day

* Labor Day (Sept) Banks & Cash Apps are closed; all payments posted will be in

overdraft, wire payments will not be received until next

business day

* Columbus Day (Oct) Cash Apps is open; Banks are closed, wire payments will not be

received until next business day

* Veterans Day (Nov) Cash Apps is open; Banks are closed, wire payments will not be

received until next business day

* Thanksgiving Day (Nov) Banks & Cash Apps are closed; all payments posted will be in

overdraft, wire payments will not be received until next

business day

* Day After Thanksgiving (Nov) Cash Apps is open; Banks are closed, wire payments will not be

received until next business day

* Christmas Day (Dec) Banks & Cash Apps are closed; all payments posted will be in

overdraft, wire payments will not be received until next

business day